

**HOUSE OF LORDS  
APPOINTMENTS COMMISSION**

Room G/40, 1 Horse Guards Road, London SW1A 2HQ

General Enquiries: 07872 828699

Internet: <http://lordsappointments.independent.gov.uk>

E-mail: [enquiry@lordsappointments.gov.uk](mailto:enquiry@lordsappointments.gov.uk)

**Ref: HOLAC FOI 2021/08**

09 December 2021

By email: <REDACTED>

**Freedom of Information Act**

I am replying to your Freedom of Information request, which the House of Lords Appointments Commission (HOLAC) received on 11 November 2021.

You asked:

*Please find below my FOI request regarding malicious emails sent to the department:*

*The date range for the requests is from 2018 to present day. The data shall include a breakdown by year and by individual departments (e.g. separate departments, agencies, or public bodies within the main government agency), if applicable.*

- 1. How many malicious emails have been successfully blocked?*
- 2. What percentage of malicious emails were opened by staff?*
- 3. What percentage of malicious links in the emails were clicked on by staff?*
- 4. How many ransomware attacks were blocked by the department?*
- 5. How many ransomware attacks were successful?*

Your request has been dealt with under the Freedom of Information Act 2000 (the Act) and following a search of our paper and electronic records, I have established that HOLAC does not hold the information you requested.

HOLAC does not retain or mark emails as malicious or otherwise and the HOLAC IT system does not record or retain this type of data. The IT systems used by the Secretariat supporting the Commission are provided by the Cabinet Office. Should you wish to ask the Cabinet Office about its IT and software services, you can do so by contacting the FOI Team at:

[foi-team@cabinetoffice.gov.uk](mailto:foi-team@cabinetoffice.gov.uk) or

FOI Team

Cabinet Office  
Room 3.32  
1 Horse Guards Road  
London SW1A 2HQ

If you are unhappy with this response to your request, you may write to the Secretary to the Commission, Alison Bennett,, to ask for an internal review by another person not involved with this request. Please note that we will not normally accept an application for internal review if it is received more than two months after the date that the reply was issued.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner for a decision.

Generally, the Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by HOLAC.

The Information Commissioner can be contacted at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

**Secretariat to the House of Lords Appointments Commission**