

**HOUSE OF LORDS**  
**APPOINTMENTS COMMISSION**  
Room G/38, 1 Horse Guards Road, London SW1A 2HQ  
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Internet: <http://lordsappointments.independent.gov.uk>  
E-mail: [enquiry@lordsappointments.gov.uk](mailto:enquiry@lordsappointments.gov.uk)

**Ref: HOLAC FOI 2024/14**

23 October 2024

By email: [REDACTED]

Dear [REDACTED]

### **FREEDOM OF INFORMATION ACT REQUEST**

I am replying to your Freedom of Information request, which the House of Lords Appointments Commission (The Commission) received on 11 October 2024.

You asked:

- 1) *Do you use a social media management platform?*
- 2) *If so, what tools do you use?*
- 3) *What is your annual spend on a Social media management tool?*
- 4) *What dates does your contract with your current supplier end ( month & year ) ?*
- 5) *Do you use a social listening / media monitoring platform?*
- 6) *If so, what tools do you use?*
- 7) *What is your annual spend on a social listening / media monitoring tool?*
- 8) *What dates does your contract with your current supplier end ( month & year )*
- 9) *Who is the senior person responsible for managing these contracts?*

Responding to these questions as a whole, the Commission does not use any social media management platform, Social media management tools or social listening / media monitoring tools. As such, the annual spend on all of these services is nil, and we do not hold any relevant contracts.

If you are unhappy with this response to your request, you may write to the Secretary to the Commission to ask for an internal review by another person not involved with this request. Please note that we will not normally accept an application for internal review if it is received more than two months after the date that the reply was issued.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner for a decision.

Generally, the Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the Commission.

The Information Commissioner can be contacted at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Yours sincerely,

**Secretariat to the House of Lords Appointments Commission**